

PROVIDER PRIVACY STATEMENT FOR SUPPLY CHAIN CLOUD

This Privacy Statement ("**Privacy Statement**") explains how and for what purpose Provider entities (collectively, "**Provider**", "**we**", "**us**", or "**our**") will process certain personal data belonging to the authorized users of this Supply Chain Cloud, a cloud-based platform and all related websites, applications, services, and solutions (collectively, the "**Platform**") when they access and use it.

Authorized users can be either Provider Enterprise ID holders ("**Provider Users**") or Provider clients' personnel ("**Non-Provider Users**"). Depending on the capacity in which you are accessing this Platform, slightly different provisions might apply to you as detailed below.

WHY ARE YOU INTERACTING WITH PROVIDER IN THE CONTEXT OF SUPPLY CHAIN CLOUD – FOR NON-PROVIDER USERS ONLY. Provider is providing certain services to an entity, organization, or business you are affiliated with ("**Your Organization**"). In order to provide such services, Provider and Your Organization have agreed that you will access and use this Platform.

Your Organization has provided Provider with your contact details when designating you as an authorized user of the Platform. If you have any doubts or queries relating to why your personal data has been shared with Provider or you have been selected to access and use the Platform, you should contact Your Organization first.

WHICH PERSONAL DATA IS PROVIDER PROCESSING ABOUT YOU AS A DATA CONTROLLER. When you use and access the Platform, Provider will process your personal data to enable you to access and use the Platform. Further details are set out in below table.

TYPE OF PERSONAL DATA PROCESSED	PURPOSE OF THE PROCESSING	LEGAL BASIS
Account data / Login credentials <ul style="list-style-type: none">• Name• Business E-mail OR Enterprise ID• Microsoft Azure B2C• Microsoft Azure Active Directory Email Address	<ul style="list-style-type: none">• Creating your account in the Platform• Enabling you to access and use the Platform• Exercising or defending Provider's rights in the context of legal claims/disputes.	<ul style="list-style-type: none">• Legitimate interest of Provider to provide the services as contracted.• Legitimate interest of Provider for ensuring the proper functioning of its business operations and exercise its legal rights in case of claims/disputes with clients.• Your consent when required by mandatory law.
Data related to your interactions with the Platform <ul style="list-style-type: none">• Device and network information such as IP address, device type, location information, network information, log files, referral URLs, ad data, etc.• Data you provide to us such as name, phone, email, account registration data• Correspondence data such as any data you provide in connection with support or other queries• Mobile Number• User Language• User Time Zone• Additional data collected via the Supply Chain Cloud Deliver Mobile Application, such as:<ul style="list-style-type: none">○ account information○ camera and photos data○ location information○ crash logs and diagnostics	<ul style="list-style-type: none">• Ensuring the operation and security of the Platform and improving the Platform• Exercising or defending Provider rights in the context of legal claims/disputes.• SMS notification / alerting.• Enabling you to access and use the Platform• SMS Alerts• Administrative notifications• Additionally, for Supply Chain Cloud Deliver Mobile Application:<ul style="list-style-type: none">○ Enabling you to access and use the App○ Using photos and location data to prove delivery of products or during inspections of truck trailers○ Tracking and managing completion of truck delivery routes○ Ensuring the operation and security of the App and improving the App	

- In respect to Provider legitimate interests mentioned in the table above, Provider is of the opinion that your interests, rights or freedoms do not override its legitimate interests given: (i) the transparency that Provider provides on its processing activities; (ii) Provider's privacy by design approach; (iii) Provider's regular privacy reviews; and (iv) the rights you have in relation to Provider's processing activities.
- To the extent you are asked to click on/check "I accept", "I agree" or similar buttons/checkboxes/functionalities in relation to this Privacy Statement, doing so will be considered as providing your consent to process your personal data, only in those countries where such consent is required by mandatory law. In all other countries, such action will be considered as a mere acknowledgement and the legal basis of the processing of your personal data and will not be your consent, but any other applicable legal basis as detailed above.

DISCLOSURE OF YOUR PERSONAL DATA. Where there is a need, Provider may share your personal data with third parties, such as service providers. Before doing so, Provider takes steps to protect your personal data. Any third-party service providers and professional advisors to whom your personal data is disclosed, are expected and required to protect the confidentiality and security of your personal data and may only use your personal data in compliance with applicable data privacy laws.

Your personal data might also be shared with public and governmental authorities as required by applicable law. Furthermore, if you are a non-Provider User, Provider may provide your personal data to Your Organization, if so requested or when necessary pursuant to the contract it has in place with Provider.

INTERNATIONAL TRANSFERS OF YOUR PERSONAL DATA. Any transfer of your personal data to other Provider entities (including transfers from within the EEA to outside the EEA) will take place in accordance with the applicable data privacy laws and governed by Provider's [Binding Corporate Rules For Controllers](#). Transfers to third party recipients outside the EEA will be based on an adequacy decision by the EU Commission or be governed by the applicable standard contractual clauses (Non-Provider Users can obtain a copy of the applicable safeguards through Supply Chain Cloud Support – Provider Users can refer to the [Provider Global Data Privacy Statement](#)). Any other non-EEA personal data transfer will take place in accordance with the appropriate international data transfer mechanisms and standards.

PERSONAL DATA RETENTION SCHEDULE. Provider maintains specific records management and retention policies and procedures, so that personal data is deleted after a reasonable time according to the following retention criteria.

If you are a Non-Provider User, your personal data will be retained for the duration of our contractual relationship with Your Organization with respect to the services and, after its expiration or termination, for as long as needed in order to comply with our global legal and contractual obligations. In case of disputes or claims, Provider may retain your personal data as necessary for exercising or defending Provider's rights until the resolution of the dispute/claim.

If you are an Provider User, the retention policy described in [Provider Global Data Privacy Statement](#) will apply to your personal data.

ADDITIONAL INFORMATION. For additional information as to how Provider processes and secures your personal data and what rights you have in relation to your personal data, review:

- the [Provider Privacy Statement](#) if you are a Non-Provider User;
- the [Provider Global Data Privacy Statement](#) if you are an Provider User.

COOKIES. In addition to the information set out above, please see the [Cookies Statement](#) that describes how Provider uses cookies in the Platform.